



NEW APPLICATION



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AZ CORP COMMISSION
DOCKET CONTROL

May 3, 2010

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-01954B-10-0176

**RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural
T-01954B – Frontier Digital Phone 100 and Frontier Digital Phone Essentials 2**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to change the name of Frontier Digital Phone Essentials to Frontier Digital Phone 100 and introduce a new bundle called Frontier Digital Phone Essentials 2 available to residential customers.

Existing customers subscribing to Frontier Digital phone Essentials will be notified of the name change via a bill message.

It is respectfully requested that this tariff become effective on June 23, 2010.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttsell at (801) 298-0757, or 1387 West 2250 South, Woods Cross, UT 84087.

Sincerely,

Curt Huttsell
Manager, Government & External Affairs

RCH: lms
Enclosures

Arizona Corporation Commission
DOCKETED

MAY - 5 2010

DOCKETED BY

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DATE ISSUED: May 3, 2010
EFFECTIVE DATE: June 23, 2010
FILED BY: Jack D. Phillips
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-10-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE 100

(T)

15.10.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.10.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 bundle as said exchanges are defined on the maps contained in this tariff.

(T)

15.10.3 General

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

(T)

B. Basic Bundle

One Flat Rate Access Line
Touch Calling
Speed Call 8# capacity
Extended Area Service

C. The following enhanced features may be added to the bundle at the rates listed in the rate section of this tariff:

Repeat Dial
Call Return
Three-Way Conference Calling
Speed Calling 30
Call Forwarding – All Calls
Call Forwarding Busy
Caller ID w/Name
Call Waiting/Caller ID
Call Waiting Cancel Call Waiting
Call Trace

(D)

(D)

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE 100 (Continued)

(T)

15.10.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone 100 bundle is provided at the following rate:

(T)

	<u>Monthly Rate</u>
Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

(T)

15.10.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. The bundle is offered on a month-to-month basis.
- E. The bundle rate includes Extended Area Service (EAS) charges.
- F. The bundle will appear as a single line item on the bill.

(D)

(D)

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BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE 100 (Continued)

(T)

15.10.5 Special Conditions (Continued)

- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- H. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- I. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone 100 Service for a minimum period of one month and up to nine months during a 12-month period. (T)
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611. All other services and features of the bundle will be temporarily deactivated.

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(D)

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE 100 (Continued)

(T)

15.10.5 Special Conditions (Continued)

I. Stay Connected Seasonal Offering (Continued)

4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 features and services will be reactivated and billed at the applicable rates. (T)
5. All applicable taxes and surcharges apply.
6. The Federal End User Common Line Charge is included in the monthly Rate.

(D)
(D)

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.14 FRONTIER DIGITAL PHONE ESSENTIALS 2

15.14.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.14.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials 2 service as said exchanges are defined on the maps contained in this tariff.

15.14.3 General

A. Frontier Digital Phone Essentials 2 is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Touch Calling and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Flat Rate Access Line
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting/Caller ID
Caller ID with Name
Three-Way Conference Calling
Touch Calling Service

(N)

(N)

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BUNDLED SERVICES (Continued)

15.14 FRONTIER DIGITAL PHONE ESSENTIALS 2 (Continued)

(N)

15.14.3 General (Continued)

C. Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 15, item 15.14.4.C.

Call Forwarding – All Calls	Speed Calling 30
Call Forwarding – Busy	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Call Return	Call Trace
Repeat Redial	

15.14.4 Rates

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of the bundle.
- C. Frontier Digital Phone Essentials 2 Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials 2	\$21.99
Unlimited Feature Pack	2.99
Stay Connected Seasonal Service	9.99

(N)

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BUNDLED SERVICES (Continued)

15.14 FRONTIER DIGITAL PHONE ESSENTIALS 2 (Continued)

(N)

15.14.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Essentials 2 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. No discounts will be given to customers that do not use all the features or have some features turned off.
- H. The bundle is offered on a month-to-month basis.
- I. The bundle will appear as a single line item on the bill.
- J. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

(N)

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BUNDLED SERVICES (Continued)

15.14 FRONTIER DIGITAL PHONE ESSENTIALS 2 (Continued)

(N)

15.14.5 Special Conditions (Continued)

K. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials 2 Service for a minimum period of one month and up to nine months during a 12-month period.

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. The applicable Service Connection Charges listed in Section 5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials 2 service will be temporarily deactivated.
5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials 2 features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.
8. The Federal Subscriber Line Charge is included in the monthly rate.

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